a.

Customer ID: 25094

## WHAT IS CLAIMED IS

1. A system for managing information comprising:

a software program stored on a computer-readable medium operable to maintain an identity index, wherein said identity index comprises:

19

a virtual identity further comprising:

an information object identifier corresponding to an information object; and a resource name identifying a resource at which said information object is located, wherein said resource name is associated with said information object identifier; and

a resource definition corresponding to said named resource, wherein the resource definition further comprises a set of connection information.

- 2. The system of Claim 1, wherein said resource definition further comprises a schema map.
- 3. The system of Claim 2, wherein said schema map maps a resource attribute from said resource to a virtual attribute defined by said schema map.
- 4. The system of Claim 3, wherein a virtual attribute value for said virtual attribute is stored in RAM.
- 5. The system of Claim 3, wherein said virtual attribute value for said virtual attribute is stored in said identity index.
- 6. The system of Claim 1, wherein said set of connection information contains a connection parameter selected from one of a hostname, a port, a resource username, a resource password or a resource type.
  - 7. The system of Claim 1, wherein said virtual identity corresponds to a user.
- 8. The system of Claim 1, wherein said information object comprises a user account.
- 9. The system of Claim 8, wherein said information object identifier comprises an account name.

- 10. The system of Claim 8, wherein said resource definition further comprises a schema map.
- 11. The system of Claim 10, wherein said schema map maps a resource attribute from said resource to a virtual attribute defined by said schema map.
- 12. The system of Claim 11, wherein a virtual attribute value for said virtual attribute is maintained in RAM.
- 13. The system of Claim 11, wherein a virtual attribute value for said virtual attribute is maintained in said identity index.
- 14. The system of Claim 8, wherein said set of connection information contains a connection parameter selected from one of a hostname, a port, a resource username, a resource password or a resource type.
- 15. The system of Claim 8, wherein said resource is one of a Unix system, a Windows NT system, a Oracle database system or an email server.
- 16. The system of Claim 1, wherein said software program is operable to connect to said resource based on said resource definition.
- 17. The system of Claim 1, wherein said resource definition further comprises a schema map; and

wherein, said software program is operable to create a composite view of said virtual identity based on said schema map.

- 18. The system of Claim 17, wherein said software program is operable to present a representation of said composite view in a graphical user interface.
  - 19. The system of Claim 18, wherein said graphical user interface is customizable.

20. A system for managing information comprising:

a software program stored on a computer-readable medium operable to maintain an identity index, wherein said identity index comprises:

a set of virtual identities, wherein each virtual identity corresponds to a user, and wherein each virtual identity further comprises:

a set of information object identifiers, wherein each information object identifier corresponds to an information object; and

a set of resource names, wherein each resource name is associated with an information object identifier and each resource name corresponds to a resource at which the information object corresponding to the associated information object identifier is located; and

a set of resource definitions comprising a resource definition for each named resource, wherein each resource definition comprises connection information for the corresponding named resource.

- 21. The system of Claim 20, wherein each resource definition further comprises a schema map.
- 22. The system of Claim 20, wherein each information object comprises a user account.
- 23. The system of Claim 22, wherein each information object identifier comprises and account name.
- 24. The system of Claim 23, wherein each resource definition further comprises a schema map.
- 25. The method of Claim 24, wherein each said schema map maps a resource attribute to a virtual attribute.

26. A method of managing information comprising:

storing a set of information object identifiers corresponding to a set of information objects that define a user;

associating at least one of a set of resource definitions with each information object identifier, wherein each resource definition corresponds to at least one of a set of resources at which the information object corresponding to the associated information object identifier is located, and wherein each resource definition contains a set of connection information for the corresponding resource.

- 27. The method of Claim 26, wherein each information object identifier from said set of information object identifiers comprises a native key for the corresponding information object.
  - 28. The method of Claim 27, wherein said native key comprises an account name.
- 29. The method of Claim 26, wherein the step of associating at least one of a set of resource definitions with each information object identifier further comprises associating at least one resource name with each information object identifier.
- 30. The method of Claim 26, wherein each information object comprises a user account.
- 31. The method of Claim 26, wherein each resource definition further comprises a schema map.
- 32. The method of Claim 31, wherein said schema map maps a resource attribute to a virtual attribute.
- 33. The method of Claim 31, further comprising creating a composite view of a user based on said schema map from each resource definition.